Chad Koslovsky

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View my resume and work: https://linear-support.koslovsky.xyz/

Product Support Specialist | Linear

Cover letter

Hello Linear team,

At NuPrice, I built the repricing app and talked directly to customers when a price looked wrong. I'd trace the marketplace response, look at the rule the customer had set, and compare both with the result the app showed. Once I knew what happened, I could explain whether it was a setup issue or something I needed to change in the product.

At Office Evolution, I built a self-service tool so front-desk staff could handle everyday Wi-Fi issues while the network still kept each customer office separate. At Front Range Internet, I built troubleshooting tools and wrote procedures for the NOC. In both cases, the useful part was giving someone else enough context to take the next step without waiting for me.

I'd like to do that at Linear. The chance to work with technical customers, make integration bugs reproducible, and turn what support hears into better documentation or changes to the product is what interests me. I'm based in Colorado and work Mountain Time.

Chad Koslovsky